

Índice GRI

Basic General Content

Indicator	Page/ Direct Response	External Verification
G4-1	pp. 2-4	✓ Pg. 104
G4-2	pp. 2-4	✓ Pg. 104
PROFILE OF THE ORGANIZATION		
G4-3	pp. 23	
G4-4	pp. 26	✓ Pg. 104
G4-5	pp. 22	✓ Pg. 104
G4-6	pp. 22 y 25	✓ Pg. 104
G4-7	pp. 21	✓ Pg. 104
G4-8	pp. 25	✓ Pg. 104
G4-9	pp. 22-23	✓ Pg. 104
G4-10	pp. 67	✓ Pg. 104
G4-11		✓ Pg. 104
G4-12	pp. 82	✓ Pg. 104
G4-13	There were no significant changes in the size, structure, ownership or supply chain of Bridgestone Costa Rica.	✓ Pg. 104
PARTICIPATION IN EXTERNAL INITIATIVES		
G4-14	Costa Rica is attached to the Rio Declaration in 1992, to comply with applicable regulations we follow the precautionary principle	✓ Pg. 104

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G4-15	pp. 61	✓ Pg. 104
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MATERIAL ASPECTS AND COVERAGE		
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G4-18	pp. 98-99	✓ Pg. 104
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G4-20	pp. 17-21	✓ Pg. 104
G4-21	pp. 17-21	✓ Pg. 104
G4-22	pp. 99	✓ Pg. 104
G4-23	pp. 99	✓ Pg. 104
PARTICIPATION OF STAKEHOLDERS		
G4-24	pp. 27-31	✓ Pg. 104
G4-25	pp. 27-31	✓ Pg. 104
G4-26	pp. 27-31	✓ Pg. 104
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PROFILE OF THE RECORD		
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VERIFICATION		
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GOVERNANCE		
Structure and Composition of Governance		
G4-34	pp. 35	✓ Pg. 104
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G4-39	pp. 35	✓ Pg. 104
G4-40	pp. 35	✓ Pg. 104
G4-41	pp. 57-58	✓ Pg. 104
ROLE OF GOVERNMENT IN ESTABLISHING THE PURPOSES, VALUES AND STRATEGY OF THE ORGANIZATION		
G4-42	pp. 7 y 18	✓ Pg. 104
ETHICS AND INTEGRITY		
G4-56	pp. 7, 57-58	✓ Pg. 104
G4-57	pp. 58	✓ Pg. 104
G4-58	pp. 58	✓ Pg. 104

Specific General Content

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CATEGORY: ECONOMY		
Economic Performance		
G4-EC1	pp. 25 y 87	✓ Pg. 104
Procurement Practices		
G4-EC9	pp. 83	✓ Pg. 104
CATEGORY: ENVIRONMENT		
Energy		
G4-EN3	pp. 48	✓ Pg. 104
Water		
G4-EN8	pp. 49	✓ Pg. 104
G4-EN10	pp. 47 y 49	✓ Pg. 104
Biodiversity		
G4-EN13	pp. 45 y 47	✓ Pg. 104
Emissions		
G4-EN15	pp. 49	✓ Pg. 104
G4-EN16	pp. 49	✓ Pg. 104
G4-EN19	pp. 49	✓ Pg. 104
G4-EN20	pp. 49	✓ Pg. 104
G4-EN21	pp. 49	✓ Pg. 104
Effluents and Residues		
G4-EN22	pp. 49	✓ Pg. 104
G4-EN23	pp. 50	✓ Pg. 104

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Products and Services		
G4-EN27	pp. 51	✓ Pg. 104
G4-EN28	pp. 45	✓ Pg. 104
Regulatory Compliance		
G4-EN29	No significant fines were presented in environmental terms.	✓ Pg. 104
General		
G4-EN31	pp. 51	✓ Pg. 104
CATEGORY: SOCIAL PERFORMANCE		
SUB-CATEGORY: DIGNIFIED EMPLOYMENT AND WORK PRACTICES		
Employment		
G4-LA1	pp. 69	✓ Pg. 104
G4-LA2	pp. 72	✓ Pg. 104
Occupational Health and Safety		
G4-LA5	pp. 76	✓ Pg. 104
G4-LA6	pp. 76	✓ Pg. 104
G4-LA8	pp. 77	✓ Pg. 104
Training and Education		
G4-LA9	pp. 69-70	✓ Pg. 104
G4-LA10	pp. 71	✓ Pg. 104
G4-LA11	pp. 71	✓ Pg. 104

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Diversity and Equal Opportunities		
G4-LA12	pp. 69 do not have the breakdown of the governing body.	✓ Pg. 104
Evaluation of Labor Practices of Suppliers		
G4-LA14	pp. 84-85	✓ Pg. 104
G4-LA15	pp. 84-85	✓ Pg. 104
SUBCATEGORY: HUMAN RIGHTS		
Child Labor		
G4-HR5	pp. 84	✓ Pg. 104
Forced Labor		
G4-HR6	pp. 84	✓ Pg. 104
Indigenous Rights		
G4-HR8	No significant fines were presented in terms of rights of indigenous peoples.	✓ Pg. 104
Evaluation of Suppliers' Social Repercussions		
G4-HR10	pp. 84	✓ Pg. 104
G4-HR11	pp. 84	✓ Pg. 104
Human Rights Complain Mechanisms		
G4-HR12	No significant fines were presented in terms of rights of human rights.	✓ Pg. 104

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SUBCATEGORY: SOCIETY		
Local Communities		
G4-SO1	pp. 41-45	✓ Pg. 104
G4-SO2	None	✓ Pg. 104
Fight Against Corruption		
G4-SO4	pp. 57	✓ Pg. 104
G4-SO5	None	✓ Pg. 104
Public Policy		
G4-SO6	Bridgestone does not receive nor gives financial contributions granted by the government or political parties.	✓ Pg. 104
Unfair Competition Practices		
G4-SO7	None	✓ Pg. 104
Regulatory Compliance		
G4-SO8	None	✓ Pg. 104
SUBCATEGORY: PRODUCT RESPONSIBILITY		
Customer Health and Safety		
G4-PR1	pp. 57	✓ Pg. 104
G4-PR2	None	✓ Pg. 104

Indicator	Page/ Direct Response	External Verification
Product and services labeling		
G4-PR3	pp. 57	✓ Pg. 104
G4-PR4	None	
G4-PR5	pp. 88	✓ Pg. 104
Marketing Communications		
G4-PR6	None	✓ Pg. 104
G4-PR7	None	✓ Pg. 104
Customer Privacy		
G4-PR8	None	✓ Pg. 104
Regulatory Compliance		
G4-PR9	None	✓ Pg. 104



COSTA RICA

SUSTAINABILITY REPORT
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