

GRI index

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Essential Disclosures			
102-1	Name of the organization	25	
102-2	Activities, brands, products, and services	26	
102-3	Location of headquarters	117	
102-4	Location of operations	10	
102-5	Ownership and legal form	25	
GRI 102: GENERAL DISCLOSURES 2016	102-6	Markets served	27
	102-7	Scale of the organization	10-11
	102-8	Information on employees and other workers	All employees have permanent and full-time contracts. Only trainees have temporary contracts. The organization does not outsource its key activities.
102-9	Supply chain	93	

Content	Description	Page	Omission
102-10	Significant changes to the organization and its supply chain		There were no significant changes in the capital structure and supply chain.
102-11	Precautionary Principle or approach		Our operations in Costa adhere to the 1992 Rio Declaration and follow the precautionary principle by complying with the applicable regulation.
GRI 102: GENERAL DISCLOSURES 2016	102-12	External initiatives	64
	102-13	Membership of associations	64
	102-14	Statement from senior decision-maker	3
	102-16	Values, principles, standards, and norms of behavior	18 and 60
	102-18	Governance structure	17
	102-40	List of stakeholder groups	22
	102-41	Collective bargaining agreements	0%, there is no union.

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	102-43	Approach to stakeholder engagement	22	
	102-44	Key topics and concerns raised	21	
	102-45	Entities included in the consolidated financial statements	25	
	102-46	Defining report content and topic Boundaries	14, 19-23, 33, 37, 45, 59, 67, 71, 83, 91 and 97	
	102-47	List of material topics	21, 104 and 105	
	102-48	Restatements of information	As part of the annual analysis of impacts of the organization, Corporate Volunteering was included in the company's Materiality Study.	
	102-49	Changes in reporting	None	
	102-50	Reporting period	103	
	102-51	Date of most recent report	103	
	102-52	Reporting cycle	103	
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Material Issues				
Product Quality and Road Safety and Mobility				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	2016	The management approach and its components	97	
	103-3	Evaluation of the management approach	97	
GRI 416: CUSTOMER HEALTH AND SAFETY 2016	416-1	Assessment of the health and safety impacts of product and service categories		All products produced comply with the INTE ISO/IEC 17025 and ISO 9001 certification processes that guarantee that the products offered meet the quality and safety standards required by Costa Rica.
	416-2	Incidents of non-compliance concerning the health and safety impacts of products and services		None

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Dialogue with Stakeholders				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	33	
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GRI 102: GENERAL DISCLOSURES 2016	102-21	Consulting stakeholders on economic, environmental, and social topics	17 and 19-20	
Volunteering				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	37	
	103-3	Evaluation of the management approach	37	
GRI 413: LOCAL COMMUNITIES 2016	413-1	Operations with local community engagement, impact assessments, and development programs	38 and 43. 100% of the BS-LAN operations implement social programs.	
Transparency				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	59	
	103-3	Evaluation of the management approach	59	
GRI 102: GENERAL DISCLOSURES 2016	102-17	Mechanisms for advice and concerns about ethics	60-61	

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GRI 415: PUBLIC POLICY 2016	415-1	Political contributions	None	
GRI 206: ANTI-COMPETITIVE BEHAVIOR 2016	206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	None	
GRI 419: SOCIOECONOMIC COMPLIANCE 2016	419-1	Non-compliance with laws and regulations in the social and economic area	None	
Corruption prevention				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	59	
	103-3	Evaluation of the management approach	59	
GRI 205: ANTI-CORRUPTION 2016	205-3	Communication and training about anti-corruption policies and procedures	62	
Human Rights				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	71	
	103-3	Evaluation of the management approach	71	
GRI 412: HUMAN RIGHTS ASSESSMENT 2016	412-2	Employee training on human rights policies or procedures	73	Information not available. There is a process in motion to have the format for the 2019 Report.

	Contenido	Descripción	Números de página	Omisión
Clean Energy				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	45	
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GRI 302: ENERGY 2016	302-1	Energy consumption within the organization	47-48 and 54	
Reduction of Emissions				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	45	
	103-3	Evaluation of the management approach	45	
GRI 305: EMISSIONS 2016	305-1	Direct (Scope 1) GHG emissions	52	
	305-2	Energy indirect (Scope 2) GHG emissions	52	
	305-7	Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	53	
Efficient Use of Resources				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
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GRI 306: EFFLUENTS AND WASTE 2016	306-2	Waste by type and disposal method	50-51	
Discrimination Prevention				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	71	
	103-3	Evaluation of the management approach	71	
GRI 405: DIVERSITY AND EQUAL OPPORTUNITY 2016	405-1	Diversity of governance bodies and employees	17 and 75-76	Of the Executive Comitee of Bridgestone Latin America North, 1% of employees belong to the presidency range, 11% to directive level, and 88% to the managerial level or area representative. 92% are men and 8% women. In the age category, 96% fall within the 30-50 years old range, while 4% are older than 50 years old.
GRI 406: NON-DISCRIMINATION 2016	406-1	Incidents of discrimination and corrective actions taken		There was no incidents of discrimination found in 2017.
Labor Relations				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	2016	The management approach and its components	71	
	103-3	Evaluation of the management approach	71	

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GRI 401: EMPLOYMENT 2016	401-1	New employee hires and employee turnover	74	The hiring rate in 2017 was of 14.4%.
	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	79-81	
GRI 404: TRAINING AND EDUCATION 2016	404-1	Average hours of training per year per employee	76	
	404-2	Programs for upgrading employee skills and transition	75	
	404-3	Percentage of employees receiving regular performance and career development reviews	77 and 78	
Workplace Safety				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
	103-2	The management approach and its components	83	
	103-3	Evaluation of the management approach	83	
GRI 403: OCCUPATIONAL HEALTH AND SAFETY 2016	403-1	Workers representation in formal joint management-worker health and safety committees	85	100% of representation.
	403-4	Health and safety topics covered in formal agreements with trade unions		In Costa Rica there is no Union figure established.

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Strengthening CSR in the Supply Chain				
GRI 103: MANAGEMENT APPROACH 2016	103-1	Explanation of the material topic and its Boundary	104-105	
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GRI 414: SUPPLIER SOCIAL ASSESSMENT 2016	414-1	New suppliers that were screened using social criteria	93	
	414-2	Negative social impacts in the supply chain and actions taken	93	



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COSTA RICA

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